

Disability Services Advisory Council

DATE: Friday, April 17, 2020

TIME 10:30AM –11:15AM

LOCATION: Conference Call, Dial in: 541-682-1094, Passcode: 048-806-37

CONTACT: Tammy Lanz, 541-682-4430; tlanz@lcog.org

1. Agenda: DSAC April 15, 2020

Documents:

[4-17-20 DSAC AGENDA.PDF](#)

2. Minutes: DSAC January 17, 2020

Documents:

[DSAC_200117.PDF](#)

MEETING NOTICE

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A G E N D A

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|------------|--|-----------|
| 10:30 a.m. | 1. Call to Order, additions to the agenda, introductions | Lana J. |
| 10:31 a.m. | 2. Consideration of Meeting Agenda | Lana J. |
| 10:33 a.m. | 3. Consideration of last meeting minutes | Lana J. |
| 10:35 a.m. | 4. COVID-19 updates | Emily F. |
| 10:50 a.m. | 5. Addus HCW new rates | Kendra P. |
| 11:00 a.m. | 6. Call for Next Meeting Agenda Items & Reminder of Next Meeting | Lana J. |
| | May 15, 2020, 10:30AM – 11:15AM
Location: TBD | |
| 11:15 a.m. | 7. Adjourn | Lana J. |

Public Comment is limited to 3 minutes.

The above facility is wheelchair accessible. American Sign Language (ASL) interpretation and assisted listening devices can be provided with 48 hours notice; call (541) 682-4430.

NAME OF MEETING: Disability Services Advisory Council

DATE OF MEETING: January 17, 2020

TO: Tammy Lanz

RECORDED BY: Lydia Dysart

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ROUTING INFORMATION

(02/03/2019 lld)
(Date and initials)

MINUTES
DISABILITY SERVICES ADVISORY COUNCIL

Friday, January 17, 2020
10:30 – 11:15 p.m.
Buford Room – Lane Council of Government
859 Willamette Street – Eugene, Oregon

MEMBERS PRESENT: John Ahlen, Jeanne Barter, Joe Basey, Melanie Carlone, Hoover Chambliss, Kim Davidson-Ruby, Elaine Eiler-Mough, Marianne Malott, Kay McDonald, Tina Powell, Peggy Thomas, Dennis Weirich, Lucy Zammarelli.

STAFF: Brooke Emery, Tammy Lanz.

GUESTS: Ed Necker, Ruth Damler.

1. Call to Order, Additions to the Agenda, Introductions

Mr. Necker, acting as chair in place of Lana Junger, called the meeting to order at 10:33 a.m. Everyone present introduced themselves.

2. Consideration of Meeting Agenda

There were no changes made.

3. Consideration of Last Meeting Minutes

MOTION: Mr. Weirich moved, seconded by Mr. Basey, to approve the November 15, 2019 minutes. The motion passed unanimously.

4. Housekeeping

a. Council Positions and Committee Updates

Ms. Lanz said that she needed updated information on what committees everyone wanted to sit on. She sent around a document that had all committees on it as well as everyone's names, she asked those present to mark which committees they wanted to be on. There was also a spot to indicate any dietary restrictions.

Ms. Emery said that January 28, 2020 there would be an Advocacy meeting at 9:00 a.m. Anyone was welcome to go, but there would also be a link shared so people could watch online.

Ms. Lanz mentioned that the advisory committee calendar was also recently created. She noted that discussion on the town hall would be on their agenda and would be planned for sometime in June. Ms. McDonald inquired into if there was a digital version of the calendar. Ms. Lanz replied that there was and that she would send it out.

5. Annual Report

Ms. Emery explained that the annual report was done every year. She told everyone to take some time to look through it and ask any questions they had. Ms. Emery said that she would go through and detail some information.

Ms. Emery went into some details on the Aging and Disability Resource Connection (ADRC) service. They received over fifteen thousand calls in 2019 with an average wait time of eighty-five seconds. They got calls from everyone, 41% of which are older adult consumers. Ms. Emery said that they talked mostly on community services and give food and financial help.

Ms. Emery jumped to the Meals on Wheels (MoW) program. They were able to deliver over one hundred and eighty-eight thousand meals in 2019, serving around fifteen hundred people. At the many Café 60 locations over sixty-six thousand meals were served.

Ms. Emery moved on to the Oregon Project Independence (OPI) program. They reached three hundred and seventeen adults over the age of sixty, and eighty-nine people from their pilot. The OPI pilot reached adults with disabilities between the ages of nineteen and fifty-nine. There was also a section that talked about people who received assistive technology help. Mr. Necker asked what exactly that entailed. Ms. Emery said that it could mean getting people emergency response buttons, setting up electronic medication reminders, and many other things.

Ms. Emery went into detail about their eligibility services (SNAP/Food Stamps). There was a total of over eighteen thousand SNAP or medical services cases processed in 2019. She explained that the average caseload for each worker per year as six hundred and fifty-two.

Ms. Emery wanted to talk about the in-home and community based cared systems. In total they had four thousand five hundred and fifty-six people receiving services and three thousand two hundred and ninety-nine registered home care workers. Ms. Emery wanted to shout out the Transition and Diversion program, who help those in hospitals transition back into their homes. The estimated cost savings attributed to Transition and Diversion services was six million seven hundred thousand fifty-nine thousand eight hundred and thirty dollars.

Ms. Emery directed everyone to look at the chart that broke down adult protective services. She said they were a hard working bunch and had over two thousand cases in 2019. Of those cases 16% of them were substantiated. Mr. Necker asked why that number was so low. Ms. Emery explained that they had to have 51% of evidence in order to be substantiated and sometimes the evidence was not there. She stated that when they get a complaint and if they ruled it abuse they then went out and investigated. Based on what they found they decided if there was enough evidence to show that abuse occurred. Ms. Barter voiced that her issue with nursing homes was that many co-workers would back each other up and abuse could be hidden. Ms. Emery agreed that that could happen, but they had to operate like it was not. Mr. Necker asked if any of the investigate was based on judgement. Ms. Emery replied that it all had to be factual and provable. Ms. Powell voiced that one of her friends went through an investigation and it was very thorough.

Melanie Carlone arrived at 10:54 a.m.

Mr. Necker wanted to know what the fate of the OPI pilot would be concerning legislation in the 2020 short session. Ms. Emery responded that she was unsure, but would get back to him with more information.

Ms. Damler brought up the increase in homeless women in Eugene, and was confused on why the table in the annual report showed those numbers going down. Ms. Emery said that there was a large increase in general, and that the numbers were based off of who called their ADRC line. Ms. Malott stated that

there was an alarming increase in elderly homelessness, which seemed due to housing. Mr. Necker pointed out that the figures did not apply to homelessness.

Ms. Davidson-Ruby voiced an issue with the ADRC recording system, which took about seven minutes for her to navigate through. Ms. Emery was sorry to hear that, and thought that they had fixed that issue when they got their new system.

Ms. Carlone stated that at the end of January she would be working with the 100,000 Homes Campaign. The initiative targeted those who would die of homelessness within a couple of days and help put them into permanent housing and connect with resources. She wanted to keep the committee updated on the projected, just in case she had an opportunity to bring something like it forward to Eugene. Mr. Weirich asked if Lane was a targeted area for the campaign. Ms. Carlone replied that they were not yet. Mr. Necker stated that DSAC was not necessarily the right venue to talk about the campaign. Ms. Malott agreed, and said that housing was not an issue they talked about. Ms. Barter voiced that it should be something they talked about, since a large population of people she worked with at Lane Independent Living Alliance (LILA) were homeless seniors and disabled people. Ms. Emery stated that they served all seniors and disabled people in the community. Mr. Basey said that if they could not help, they would at least direct them to someone who could. Ms. Davidson-Ruby asked if the issue was that they had no emergency housing services. Ms. Emery replied that that was the main problem. Ms. Thomas thought that they needed to do more for the homeless since seniors and disabled were the most affected. She emphasized that if they did not talk about it no one else would. Ms. Chambliss asked for more information on the 100,000 Homes Campaign via email.

6. OAA Reauthorization

Ms. Emery stated that they were only going to get a 2% increase for the Older American Act (OAA). She explained that OAA gave them funding for senior connections, transportation needs, and senior meal programs. Mr. Basey acknowledged that it might not have been a big increase, but that at least they got something.

7. Call for Next Meeting Agenda Items & Reminder of Next Meeting

March 20, 2020, 10:30AM – 11:15AM

859 Willamette Street, 5th Floor Buford Meeting Room

Eugene, Or 97401

Ms. Zammerali wanted to take a minute to talk about the two CCOs. On January 1, 2020 Pacific Source and Trillium both started serving Lane County. She stated that Harsburg and Reedsport were still just on Trillium. Peace Health, Oregon Medical Group (OMG), and McKenzie-Willamette all changed their contracts with Trillium and there had been a lot of misinformation floating around that she wanted to go through and explain.

McKenzie-Willamette used Trillium in the hospital and Health Net Medicare, but Peace Health was not supported nor was McKenzie-Willamette Medicaid.

Peace Health would service Trillium Medicaid, but not Trillium Medicare. They also cancelled Trillium primary care. Ms. Zammerali explained that Peace health was still serving Trillium, they were just not contracted. She said that OMG had the same contract.

Ms. Zammerali reminded everyone that all emergency rooms would still take in all patients, and that it was against federal law to deny someone.

Ms. Thomas asked what the contracts with Pacific Source were. Ms. Zammerali stated that Pacific Source was contracted with all hospitals.

Ms. Zammerali stated that the G street clinic and Nova urgent care were still contracted with Trillium.

Ms. Zammerali had called Trillium to get more information and found out that there was a six month grace period for behavioral health and three months for medical. That grace period was state mandated. Mr. Basey asked if Trillium covered the rural areas of the county. Ms. Zammerali said that they did.

Mr. Ahlen thought that it would be good to have someone from Pacific Source and Trillium come and talk to them. Everyone agreed that that would be a good idea. Mr. Necker voiced that sooner would be better.

8. Adjournment

Mr. Necker adjourned the meeting at 11:19 a.m.

(Minutes recorded by Lydia Dysart)