

Senior Services Advisory Council

DATE: Friday April 17, 2020

TIME: 1:30 p.m. – 2:30 p.m.

LOCATION: Conference Call

Dial in: 541-682-1094

Passcode: 048-806-37

CONTACT: Tammy Lanz, 541-682-4430; tlanz@lcog.org

1. Agenda: April 17, 2020

Documents:

[4-17-20 SSAC AGENDA.PDF](#)

2. Minutes: January 17, 2020

Documents:

[SSAC_200117.PDF](#)



MEETING NOTICE

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AGENDA

- | | | |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------|-----------|
| 1:30 p.m. | 1. Call to Order, Introductions | Diane R. |
| 1:31 p.m. | 2. Consideration of and Additions to Meeting Agenda | Diane R. |
| 1:33 p.m. | 3. Consideration of the last Council Meeting Minutes | Diane R. |
| 1:35 p.m. | 4. FY21 Meal Projections Review & Vote | David V. |
| 1:50 p.m. | 5. Senior Meals RFP Review & Vote | Emily F. |
| 2:05 p.m. | 6. Addus HCW new rates | Kendra P. |
| 2:15 p.m. | 7. Cottage Grove Facility Search update | Emily F. |
| 2:30 p.m. | 8. Call for Next Meeting Agenda Items and
Reminder of Next Meeting:
May 15, 2020 1:30PM – 2:30PM
Location: TBD | Diane R. |

Adjourn

Public Comment is limited to 3 minutes.

The above facility is wheelchair accessible. American Sign Language (ASL) interpretation and assisted listening devices can be provided with 48 hours notice; call (541) 682-4430.

NAME OF MEETING: Senior Services Advisory Council

DATE OF MEETING: January 17, 2020

TO: Tammy Lanz

RECORDED BY: Lydia Dysart

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ROUTING INFORMATION

(02/03/2019 lld)
(Date and initials)

MINUTES
SENIOR SERVICES ADVISORY COUNCIL

Friday, January 17, 2020
1:30 – 2:30 p.m.
Buford Room – Lane Council of Government
859 Willamette Street – Eugene, Oregon

MEMBERS PRESENT: Julie Austin, Beth Brooks, Hoover Chambliss, Judy Dashney, Andy Hernandez, Suzanne Huebner-Sannes, Kay McDonald, Judith Moman, Tom Mulhern, Diane Rogers, Barbara Susman, Ken Viegas.

STAFF: Brooke Emery, Tammy Lanz.

GUESTS: Ruth Damler.

1. Call to Order, Introductions

Ms. Rogers called the meeting to order at 1:17 p.m. Everyone present introduced themselves. Mr. Viegas talked about how he worked for fourteen years in long term care facilities and would like to present on information he had at some point. Everyone expressed interest in that.

2. Consideration of and Additions to Meeting Agenda

Ms. Susman wanted to talk about the refugee resettlement coalition fundraiser at the end of the meeting.

Ms. Huebner-Sannes wanted to advocate for the Cottage Grove S&DS relocation.

Ms. Rogers approved the additions, and wanted Mr. Viegas to talk at their next meeting. Ms. Emery thought it would be good to have Mr. Viegas talk at the joint council meeting.

3. Consideration of the Last Council Meeting Minutes

MOTION: Ms. Austin moved, seconded by Ms. Moman, to approve the November 15, 2019 minutes. The motion passed unanimously.

4. Housekeeping

a. Council Positions and Committee Updates

Ms. Lanz said that she needed updated information on what committees everyone wanted to sit on. She sent around a document that had all committees on it as well as everyone's names, she asked those present to mark which committees they wanted to be on. There was also a spot to indicate any dietary restrictions.

Ms. Susman asked if they could release a contact list for everyone on SSAC, since they had not received one in years. She thought maybe those who were okay with their information going to everyone could star their name on the sheet.

Ms. Lanz mentioned that the advisory committee calendar was also recently created. She said that she would email out the electronic version.

5. OAA Reauthorization

Ms. Emery stated that they would receive a 2% increase for Older American Act (OAA) reauthorization. Ms. Rogers asked if that was federal dollars. Ms. Emery replied that they were. Ms. Rogers noted that the increase was low, but better than nothing.

6. Annual Report

Ms. Emery explained that the annual report was done every year. She told everyone to take some time to look through it and ask any questions they had. Ms. Emery said that she would go through and detail some information.

Ms. Emery went into some details on the Aging and Disability Resource Connection (ADRC) service. They received over fifteen thousand calls in 2019 with an average wait time of eighty-five seconds. They got calls from everyone, 41% of which are older adult consumers. Ms. Emery said that they talked mostly on community services and give food and financial help.

Ms. Emery jumped to the Meals on Wheels (MoW) program. They were able to deliver over one hundred and eighty-eight thousand meals in 2019, serving around fifteen hundred people. At the many Café 60 locations over sixty-six thousand meals were served.

Ms. Emery moved on to the Oregon Project Independence (OPI) program. They reached three hundred and seventeen adults over the age of sixty, and eighty-nine people from their pilot. The OPI pilot reached adults with disabilities between the ages of nineteen and fifty-nine. There was also a section that talked about people who received assistive technology help.

Ms. Emery went into details about their eligibility services (SNAP/Food Stamps). There was a total of over eighteen thousand SNAP or medical services cases processed in 2019. She explained that the average caseload for each worker per year is six hundred and fifty-two.

Ms. Emery wanted to talk about the in-home and community based care systems. In total they had four thousand five hundred and fifty-six people receiving services and three thousand two hundred and ninety-nine registered home care workers. Ms. Emery wanted to shout out the Transition and Diversion program, who help those in hospitals transition back into their homes. The estimated cost savings attributed to Transition and Diversion services was six million seven hundred thousand fifty-nine thousand eight hundred and thirty dollars. Mr. Chambliss asked what the current wait list for home care workers was. Ms. Emery acknowledged that a year ago the wait list was a big issue, but currently it was quicker and they had no backlog. Mr. Mulhern wanted to know where their primary referrals came from. Ms. Emery responded that they got them directly from nursing homes and hospitals. Ms. Susman wanted to know what S&DS's role was in the process. Ms. Emery explained that they gave supportive services, helped figure out what was needed in the home, help pay first months rent, and much more.

Ms. Emery directed everyone to look at the chart that broke down adult protective services. She said they were a hard working bunch and had over two thousand cases in 2019. Of those cases 16% of them were substantiated. Ms. Rogers asked if a case was substantiated if they were always legal. Ms. Emery replied that they can be, but not always.

Ms. Susman talked about how since her husband had retired he started receiving an influx of scam calls, about five a day, and wanted to know if S&DS had any initiative to help educate seniors on how to avoid

these calls. Ms. Emery said that if someone called them about a scam call they got, S&DS would investigate the situation. Ms. Susman thought that it was such a big issue and they should maybe have trainings in retirement homes. Ms. Huebner-Sannes stated that Oregon had the largest number of robo-callers. She thought that it would be helpful for S&DS to release some sort of pamphlet. Ms. Rogers said that they should talk either at their next SSAC or joint council meeting about screening calls/scam awareness. Ms. Moman mentioned that they should reach out to Senior Legal Aid to make pamphlets.

7. Cottage Grove S&DS relocation

Ms. Huebner-Sannes asked for support from the council to help the Cottage Grove S&DS relocate. The Eugene S&DS was too far to be able to help those in Cottage Grove. She said that often times she was approached in public for help, and while she was happy to do so, there needed to be local support. She hoped that SSAC would help advocate for this cause.

Mr. Hernandez wanted to know who asked S&DS to move. Ms. Huebner-Sannes replied that the director of the building they were sharing with the community asked them to move.

Ms. Emery emphasized that S&DS would have a presence in Cottage Grove no matter what and they were currently looking for a new building. Ms. Moman asked if they were currently at the same location as the Cottage Grove Senior Connections. Ms. Huebner-Sannes let her know they were in the same office.

MOTION: Ms. Susman moved, seconded by Mr. Chambliss, to support in whatever way they could S&DS staying in Cottage Grove. The motion passed unanimously.

8. Refugee Resettlement Coalition Fundraiser

Ms. Susman said that they were having a fundraiser Saturday, January 18, 2020 from 5:00 p.m. - 9:00 p.m. at the Glenwood on Willamette. The refugee resettlement coalition would receive 20% of what is spent. There would be another fundraiser on March 11 at 1960 Cocina from 12:00 p.m. - 9:00 p.m.

Ms. Susman said that they were raising money for those who were legally in the country but could not work. Ms. Rogers argued that refugees could be a class of disability.

9. Call for Next Meeting Agenda Items and Reminder of Next Meeting

March 20, 2020, 1:30PM – 2:30PM

859 Willamette Street, 5th Floor Buford Meeting Room

Eugene, Or 97401

Ms. Dashney wanted to talk about New Horizons, which sent a new care taker to someone's home each time. She asked if they were doing anything to stop that. Ms. Rogers noted that they should put that on their list of things to talk about. Mr. Chambliss mentioned that care giving was a big issue, but that it was still better than nursing homes. They needed to work to incentivize more people becoming care givers.

Ms. Rogers asked if care givers were organized in Oregon. Ms. Susman replied that they were largely not. Ms. Huebner-Sannes mentioned that there was a union, but information needed to be spread about it. Ms. Rogers said they should have someone from Oregon Home Care Commission come talk to them.

10. Adjournment

Ms. Rogers adjourned the meeting at 2:32 p.m.

(Minutes recorded by Lydia Dysart)